Central Propane Company, Inc.
P.O. Box 2428
Smithfield, NC 27577
919-938-0055

PROCEDURES FOR OUT-OF-GAS CUSTOMERS

We ask for your cooperation when calling for gas to make sure the delivery is a smooth and uneventful delivery and that your safety is protected.

- Please contact our office as soon you notice you are low and/or out of gas. The best time to call is when you notice your gauge is between 30 and 25 percent. Since we have a keep full delivery program our daily deliveries keep our drivers busy. In most cases we will not be able to deliver gas the same day you contact us.

- We conduct daily deliveries between the hours of 8:00 a.m. and 4:00 p.m. Monday through Friday. We will not deliver gas after hours, weekends, or on holidays to customers not on our keep-full delivery program.

- If you do make an out-of-gas call to our office you will be required to be at home when the delivery is made. We will be checking for leaks when we put the system back into service and there will be a $ 75.00 charge for the out-of-gas call.

- Reason for the Charge, We cannot assume that your gas outage is from usage only. It would not be at yours or our advantage to ever assume your safety.

For peace of mind, worry free service and discounted prices please contact us regarding our Keep-Full Delivery Program. Our telephone number is 919-938-0055.

Attachment A